

HOTT WIRE




Issue 06 | January 2019

Resident Newsletter

Contact:

Blantyre office:
Monday to Friday 1-4pm

Jarvis office: 
Tuesday 10am-3pm &
Thursday 2-7pm

HOTT office number:
416-369-0366

Web page: www.hott.ca

Facebook: HOTT Houses
Opening Today Toronto







Twitter: @hotthousing

Charitable Number:
128027703RR0001

~ HAPPY ~
New Year
★ 2019 ★



This edition features:

-  HOTT Events
-  Staffing updates
-  Annual Income Reviews
-  Pet tips
-  24-hour Notices
-  Maintenance and
Emergency pager info.

HOTT Community Dinner

On December 8th, 2018, HOTT held its annual Community Dinner for tenants, staff, volunteers and Board members. As usual, Chef Aller-Stead and his team of students from the Monarch Park Collegiate Culinary Arts Program prepared and served an incredible meal. It was an event marked by fun, friendship, and community. Thank you to all who attended. If you were unable to join us this year, please join us in 2019.

The HOTT team is growing! The following have joined our staff *team* – please say hello if you get the chance.



Wumi
In-Home Support Worker



Raymond
Janitorial Assistant



Kedeem
Painter/Groundskeeper



Rilwan
Janitor



Marcelo
Housing Support Worker



Faithlyn
Housing Support Worker



Shola
Caretaker

Up to the minute

Staffing Update

You may have noticed new staff members joining the HOTT team in recent months. Please help us in welcoming them by saying hello when you see them working at your property.

Good-bye to Alan

As most of you know, we said good-bye to our friend and colleague, **Alan Cristales** in December. In his work with HOTT, Alan demonstrated kindness, passion, empathy, good humour and unwavering calm. He contributed greatly to the success of our organization and to the lives of many of our tenants in his 9 years with HOTT. Alan will be sincerely missed. We wish him all the best in his future endeavours.



Annual Income Verifications

Thank you to those rent-geared-to-income tenants who submitted the Household Income and Assets Review Form with all supporting documents on time!

Please be reminded that all persons in the household 16 years and older must complete an individual form annually. Don't forget, your household must report any changes to gross income within 30 days for your rent to be adjusted accordingly. Any false or incomplete information could result in your loss of subsidy! So, please keep the office updated with any changes as soon as they occur!



Please remember to call in any maintenance related work orders to **416- 369-0366 ext. 21** or by email to maintenance@hott.ca.

A note regarding maintenance requests:

Some maintenance requests take priority over others. HOTT endeavors to respond to your work order responsibly and as soon as possible.

EMERGENCIES

Emergencies can be called in to **the Emergency Pager at 416-753-3828**. Floods, loss of heat in winter and after-hours lockouts are some examples of emergencies. ***Please speak clearly and slowly when leaving a message on the emergency pager.***

Please do not misuse the emergency pager.

Remember to call 911 for life threatening emergencies.

Pet tip: Ongoing, excessive barking

“This is your dog’s way of sending you a distress signal. Somewhere, its needs as an animal are not being met. Is your dog’s world anchored by a pack leader who projects calm-assertive energy? Are you walking with your dog every day, which exercises your dog’s body *and* mind? Is your dog living a balanced life? If nuisance barking is a problem, consider these issues to find a solution. It’s the best way to show real love for your dog.”

Taken from www.cersarsway.com.

Important to know!

24-Hours’ Notice

Anytime that HOTT enters your home, by law, HOTT must give you 24 hours written notice, in advance. In the event of an emergency, 24 hours notice is ***not*** required. In exceptional circumstances, HOTT may need access into your home due to an emergency in another part of the building. In these cases, a 24-hour notice is not required.

HOTT staff may enter the common areas of a shared house *without* 24 hours notice. As well, if HOTT knocks on a tenant’s door, and the tenant gives permission for HOTT to enter, this is also acceptable. In addition if a tenant has given notice to vacate then HOTT may show their unit at any reasonable time.



30th Anniversary Fundraising event

On November 15, 2018, the HOTT Board of Directors held an event to mark HOTT's 30th Anniversary and to raise funds for the organization. The event was well attended by HOTT volunteers, staff and supporters. Former Minister of Housing for Ontario, Peter Milczyn, spoke at the event on the importance and need for quality affordable housing. HOTT is proud to mark 30 years of service and looks forward to continuing our work for many years to come.



Houses Opening Today Toronto Inc.'s Position on Discrimination

Houses Opening Today Toronto Inc. (HOTT) is committed to creating and maintaining a positive and professional environment that respects the dignity, self-worth and human rights of every individual, and is free from any form of discrimination or harassment.