

*Happy  
New Year  
2022*

*Wishing you  
all a  
wonderful  
start to the  
new year!  
We hope this  
one will be  
the best yet.  
- HOTT Team*

## HOTT Resident's Pet Feature



Meet the beautiful Scarlett! Look how sweet she looks in her adorable hat and bows.



If you would us to feature your pet in the next newsletter, email us at [info@hott.ca](mailto:info@hott.ca)

## Is your pet licenced?

Residents over 18 years of age with an income of less than \$50,000 will qualify for subsidized or waived licencing fees with the City of Toronto.

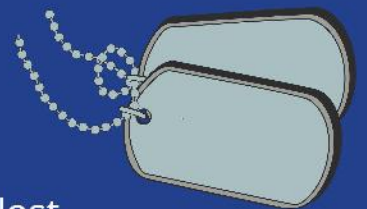
**Why Licence Your Pet?**

Pet licences assist in the fast and safe return of your pet if it gets lost.

A licence is immediately visible to anyone who finds your pet and shows that your pet belongs to you.

Your pet is returned home faster and/or spends less time in a shelter.

If your pet is lost or involved in an emergency situation, the licence provides information needed to contact you. Please contact staff for more information at [info@hott.ca](mailto:info@hott.ca).





We hope you all had a wonderful holiday season! We would like to share some photos of decorations that were put up by some of our volunteers and staff. It was nice to see some festive cheer at our properties. We hope that next year we will be able to get together as we normally do for our year-end holiday dinner!







## Welcome!

Meet Ticco! Ticco is our newest HOTT staff member, she will replace Tenny as our Controller. Ticco brings with her a positive attitude, an enthusiasm for her work, and dedication to helping this organization thrive. Glad to have such an amazing new member on board. Welcome to the HOTT team.



### WINTER TIPS



Please ensure that if leaving your unit for any extended period of time to close all windows. If your house has radiators and windows are left open, the cold may cause them to leak and freeze.



If you live in a HOTT detached or semi-detached house, please check the outdoor exhaust pipes of your property during a snow storm to make sure that they are not blocked. HOTT staff will ensure they are cleared when we are on site for snow removal.



## HOTT has received the 2021 ONPHA Award for Excellence!

HOTT has received this award recognizing non-profit housing providers that respond to resident or community needs with imagination and insight and for demonstrating a strong commitment to managing housing more effectively. We are extremely grateful to be recognized by our community in this way.



Visit our website at [hott.ca/news](http://hott.ca/news) to see our acceptance video!



## Houses Opening Today Toronto Inc's Position on Discrimination

Houses Opening Today Toronto Inc. (HOTT) is committed to creating and maintaining a positive and professional environment that respects the dignity, self-worth and human rights of every individual, and is free from any form of discrimination or harassment.

### Care to Share?

This newsletter is for you, our residents, and we would love to hear from you!

We are inviting anyone who is interested to submit their personal artwork, stories, photographs, or other creative work to us!

If you are comfortable, we can publish it in the newsletter! Please contact us if you would like to participate. We hope to hear from you!

### Are you interested in reducing your waste in 2022? Join one of our resident Green Teams!

The goal of these teams would be to brainstorm and work together to find ways to reduce waste in our HOTT properties. If you are interested, contact us at [info@hott.ca](mailto:info@hott.ca)!



### CONTACT US:

Phone: (416) 369-0366



Email: [info@hott.ca](mailto:info@hott.ca)

Web page: [www.hott.ca](http://www.hott.ca)

Facebook: HOTT Houses Opening Today Toronto



Twitter and Instagram: @hotthousing



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## MAINTENANCE EMERGENCIES

Please note that all maintenance emergencies should be called in to our 24/7 emergency line:

**(416) 753-3828**

Please leave a voicemail with details of your emergency and our on-call staff will phone you back straight away.

We ask that you please continue to wear a mask in all common areas of your property. Keeping each other safe is our biggest priority here at HOTT. Thank you for your ongoing cooperation.



### Attention: Office Hours

HOTT will not be holding weekly office hours until further notice due to COVID-19. We are regularly posting flyers with dates of office availability for in-person rent payments and/or documents submission. We are practicing strict social distancing and mask wearing protocols in our offices. Please contact staff to meet by appointment. We thank you for your ongoing patience.