HOTT WIRE



Issue 07 | May 2019

Resident Newsletter

Contact:

Blantyre office:

Monday to Friday 1-4pm

Jarvis office:

Tuesday 10am-3pm & Thursday 2-7pm

HOTT office number: 416-369-0366

Web page: www.hott.ca

<u>Facebook:</u> HOTT Houses Opening Today Toronto

Twitter: @hotthousing

Charitable Number: 128027703RR0001

Included in this edition:

- ✓ HOTT Events
- ✓ Staffing updates
- ✓ Furniture Bank
- ✓ Tenant contributions
- ✓ House Insurance
- Maintenance and Emergency pager info

You are invited to a Tenant Town Hall

Tuesday 14 May 2019 5:30pm - 7:30pm

Ralph Thornton Community Centre 765 Queen St. East

(One block east of Broadview)

* Wheelchair Accessible * TTC Tokens

Food will be provided

Please let us know if you are attending by speaking with an office staff person

We hope to see you there!

NO MATTER WHAT PEOPLE TELL YOU, WORDS AND IDEAS CAN CHANGE THE WORLD - ROBIN WILLIAMS



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Do you have news to share?
Please let us know about births,
graduations, milestones in your life
to celebrate...

Welcome to our newest Resident!



HOTT is partnered with *The Furniture Bank*. We helped two households furnish their

FURNITURE BANK

units with gently used furniture

already this year, turning a house into a home. Please speak to us if you would like to know more...



One of our newest residents just

"I finally feel like there is hope. This is one of the happiest days of my life"

~ Todd

What's New?

Workshops & Community Building

We are exploring possible events that you may find interesting to attend.

Here is a list of possible topics that you might find relevant to your life and needs:

- Health and Wellness (physical and emotional wellbeing Workshops)
- Employment challenges (recareering, job hunting)
- Planning for life after retirement
- Financial planning and/or money management on a fixed income
- Gardening
- Travel
- Volunteer opportunities
- Writing your life or family story
- Hands-on computer classes
- Hands-on arts & crafts workshops or classes (beading, knitting, painting)
- A social evening (Scrabble, Bingo, needle point, balloon animal making)
- Living Skills (cooking, recycling, pet care)
- Opportunities to meet people, share an experience (discussions, socials)
- Develop community projects

Watch out for our posters!

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Please remember to call in any maintenance related issues to 416-369-0366 ext. 21 or by email to maintenance@hott.ca.

A note regarding maintenance requests:
Some maintenance requests take priority over others.
HOTT endeavors to respond to your work order responsibly and as soon as possible.

EMERGENCIES

Maintenance emergencies can be called in to the Emergency Pager at 416-753-3828. Floods, loss of heat in winter and after-hours lockouts are some examples of emergencies. Please speak clearly and slowly when leaving a message on the emergency pager.

Remember to call 911 for life threatening emergencies.

Are you covered?

Do you know about the HSC Tenant Insurance Program?



This insurance provides coverage for your personal property if it is lost, damaged, or destroyed because of fire, flooding, vandalism, theft, or other perils.

If you are an Ontario Works client or you receive Ontario disability benefits, your shelter allowance may cover the cost of this insurance. Please contact us for more information.

OR Visit http://tenant.hscorp.ca or call 1 866 940 5111 (Marsh's Private Client Services)

Important to know!

Household Chargebacks

Please be reminded that residents have an obligation to notify the office of any damage or repairs to the unit, the building and/or grounds, caused by any act or neglect by you, your guests and/or your pets. This may result in a charge to vour household if the damage is not caused by normal wear and tear. This can be a concern to some residents, so if you have any questions, we are always happy to talk to you.

Storage in Common areas

Tenants are only permitted to store items in approved storage spaces. Please do not leave belongings in common areas including parking spaces, outside of storage rooms, or in outdoor spaces such as rooftop gardens. Items left in common areas will be removed by staff.





Staffing Update

Welcome Sonam & Ronald, two newest members of our team. Sonam & Ronald are students receiving on-the-job skills training at HOTT. Please be sure to give them a warm greeting!





Gardening Time!





Rooftop gardening? Container gardening? Perennials? Annuals? Hanging baskets? Veggie patch or flower beds?

Whatever you love it's that time of year! Please let us know your thoughts and suggestions...











Houses Opening Today Toronto Inc.'s Position on Discrimination

Houses Opening Today Toronto Inc. (HOTT) is committed to creating and maintaining a positive and professional environment that respects the dignity, self-worth and human rights of every individual, and is free from any form of discrimination or harassment.